

# Roscommon County Transportation Authority Local Advisory Committee (LAC)

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**Mission Statement:** The Mission of the Roscommon County Transportation Authority is to be the premier public transit provider committed to safety, courtesy, quality, responsiveness, efficiency and innovation.

April 1, 2025, 12:10 p.m.

## AGENDA

### Pledge of Allegiance

**Member Present:** Roger & Susan Dolland, MaryAnn Federick, Breanda Lownsbery, Roberta Kary, Deb Looney

**Members Absent:** None

**Others Present:** Rhonda Cross, Mobility Manager, RCTA Renee McRath, RCTA Driver Trainer

**Agenda:** Approval of  
Motion by: Roger                      Seconded by: MaryAnn      Motion Accepted: by All

**Minutes:** 1. Approve regular meeting minutes of January 7, 2025  
Motion by: Roberta                      Seconded by: MaryAnn      Motion Accepted: by ALL

**Unfinished business:** MaryAnn asked if the texting issue has been solved? Not currently. Per Rhonda, do not text dispatch for a call back. Do that person to person. Deb asked Rhonda to explain the Non-Emergency Transportation. Rhonda explained it very well to the group. Deb asked about HIPAA being followed. Per Renee McRath, Driver's Trainer RCTA, it is discussed in class and driver know not to exchange information to/or about riders.

**New Business:** As of April 1<sup>st</sup> drivers are using the new system with a tablet. They are happy. The Ribbon cutting ceremony is April 21<sup>st</sup> at 11:00 a.m. at the RCTA building. Our members were invited to attend.

**Public Comment:** Renee McRath was very impressed with the information and comments made during this meeting.

**Committee Comment:** Roberta asked if RCTA might be able to provide FREE rides for seniors (in county only) for the Older Michiganian Day May 7<sup>th</sup>. Per further discussion it was requested RCCOA & RCTA possible work together for a similar program for the National Senior Day in August. Further discussion is needed.

**Adjourn:** Motion by: Roberta      Seconded by : Roger                      Motion Accepted : by All      12:45 p.m.  
Next Regular Meeting at Roscommon County Transportation Authority offices 2665 S. Townline Road, Houghton Lake, MI 48629, July 1, 2025, at 12:00 p.m.

Debra Looney  
RCCOA Director

